

## NEWS LETTER – Spring 2015

The countdown has begun and as I begin putting words to paper we have exactly 4 weeks until the crew arrive to start the season. The sun has made a welcome appearance in the last few days and the early signs of Spring are slowly making a break through. The usual pre-season preparations have begun and we are all starting to get rather excited about the upcoming season. It must be time for our Spring Newsletter!

### 'Bank fees Incurred'

I have received a number of queries regarding the line on the statements when people have booked which says 'Bank fees incurred'. My apologies if the meaning of this was rather unclear, it is mainly to show overseas guests any fees that have been incurred by the banks for international transfers. For the majority of our guests there are no bank fees incurred and so the figure next to this heading should be £0. I have amended the statement so this should be clearer in future.

### Liverpool Link

Those of you booked onto the 2 cruises featuring Liverpool will be aware that we have incidentally scheduled to be there at the same time as the 175<sup>th</sup> anniversary celebrations for Cunard Cruises. 3 of the company's flagship liners will be in port on the Mersey ready for a parade on Monday 25<sup>th</sup> May. What a spectacle it promises to be and we shall be in the thick of it, in Liverpool Marina. I promise photos and a follow up in my end of season newsletter, but in the meantime, watch the waterways press or our Facebook page.

### Crew 2015

Most of you will already know that Debbie will be returning for her 4<sup>th</sup> season with us and having spent the winter recuperating and undertaking various training courses will be more capable than ever before to run the galley and provide our guests with the delicious food you have come to expect. Joining her will be her friend Ellie and an as of yet unknown 3<sup>rd</sup> member of crew.

### Business for Sale

You shall probably be pleased to hear that as of today there are still no definite plans regarding the sale of the business. We have received a number of nibbles but no-one is yet in a position to bite. As ever we will, of course, let our guests know via newsletter as soon as we have any firm news of a handover.

## Availability 2015

Bookings for this summer have again been excellent and below are the cruises for which we have cabins left.

Cruises 7 and 8 both enjoy the stunning Rochdale Canal, and if you are keen to enjoy this northern waterway and have not managed to yet, you may wish to consider squeezing it in this year as we are unlikely to be including it for 2016.

The reduced supplement of 25% for single occupancy of the double cabin is currently available on Cruises 3, 8 and 10. I know those of you that have taken advantage of this, have found it to be excellent value for the additional comfort and space.

			Nights	Single	Twin	Double
<b>Cruise 3</b>	Nantwich	Llangollen	8	Full	Full	1 Double
<b>Cruise 7</b>	Manchester	Sowerby Bridge	7	Full	1 Twin OR	1 Double
<b>Cruise 8</b>	Sowerby Bridge	Hebden Bridge	8	Full	Full	1 Double
<b>Cruise 10</b>	Whaley Bridge	Stoke	9	Full	Full	1 Double
<b>Cruise 13</b>	Market Harborough	Warwick	7	1 Single	Full	Full
<b>Cruise 14</b>	Warwick	Warwick	9	1 Single	Full	Full
<b>Cruise 20</b>	Newbury	Banbury	9	Full	1 Twin	Full

## Going Digital

In the interests of reducing the amount of paper we use, I have been looking at sending our newsletter out via email and would like to start doing this with our next issue in the summer. If you have booked a holiday with us in 2014 and 2015, and included an email address on your booking form, this will be added to our list. If you have enquired to us in the last 2 years and I have your email address this will also be added to the list.

If you'd like to receive the new E-version but are unsure as to whether I have your email address, please email me your request. If you'd prefer to continue receiving the printed newsletter or if you'd rather not have either please let me know and I can adjust my list accordingly.

As ever I am available by telephone, email or text if you would like any further details of the cruises, or to make a booking. We look forward to seeing some of you for the usual fun and frolics afloat.

*Hanna, John and Alex*